

1 November 2016

Mr LG Habelgaarn
PO Box 742
Kuilsriver
7579

Dear Mr Habelgaarn

Member: Mr LG Habelgaarn
Membership Number: 000781670
Option: Emerald
Applicant: Cayley

Prospective application for additional Speech & Occupational Therapy, Physiotherapy and Prosthesis limit (Deep Brain Stimulator) limit for 2016

With reference to your application for Ex gratia, we would like to inform you that the Ex gratia Committee reviewed your application on 20 and 21 October 2016.

Your full application amounted to R193 218.76.

The Ex gratia Committee has partially approved your application and grants you an amount of R17 036.50 in respect thereof.

- Your prospective application for additional Prosthesis limit was declined amounting to R176 182.26;
- Your prospective application for additional Physiotherapy limit was approved in full amounting to R5 108.00;
- Your prospective application for the Speech & Occupational Therapy limit was approved 1 weekly session of Occupational Therapy amounting f to R11 928.50
- An amount of R1 331.50 will be settled subject to your available Speech & Occupational Therapy limit for 2016;
- An amount of R842.00 will be settled subject to your available Physiotherapy limit the Ex gratia approved amount for the Prosthesis.
- An amount of R17 036.50 will be settled from EX gratia approval.

The approved amount will be incurred against the future claims from the following healthcare service providers:

- Ms CDM Taylor (Occupational Therapist)
- Mrs A Aletta Crawford (Physiotherapist)

“The approval of this application is valid for 6 months after which it will be cancelled”

Kindly note that GEMS Rule 18 - EX GRATIA PAYMENTS - states that:

*“The Board shall not authorise payment for services other than those provided for in the rules but may, in its **absolute discretion**, make ex-gratia payments in respect of any healthcare services obtained by a Member or a Dependant which do not form part of such a Member’s or Dependant’s entitlement in terms of his or her Benefit Option. An ex-gratia payment is a concession exercised at the discretion of the Board and not a right to which Members are entitled. Any decision made regarding the extension of a benefit to a Member by way of an ex-gratia concession shall be on the basis that the decision of the Board, or any duly authorised person(s) or committee, is final and binding.”*

Should you have any additional enquiries, please do not hesitate to contact us on 0860 04367.

Yours sincerely

Vuyolwethu Jimana
Ex gratia Administrator
GEMS